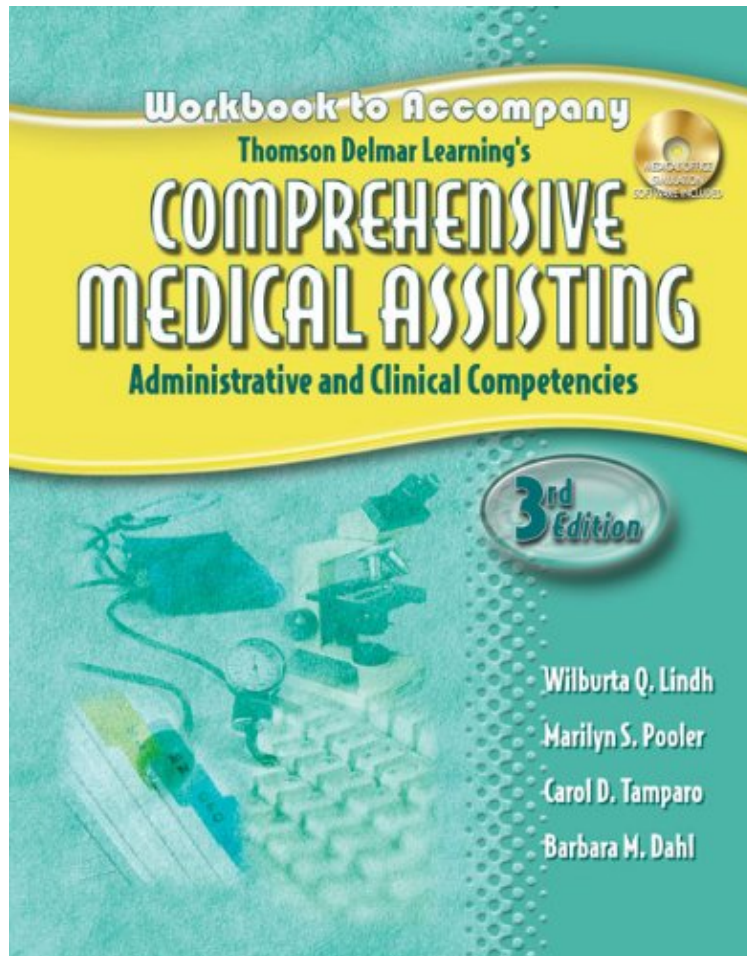


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## Workbook for Lindh/Pooler/Tamparo/Dahls Delmars Comprehensive Medical Assisting: Administrative and Clinical Competencies, 3rd

*Barbara M. Dahl, Wilburta Q. Lindh, Marilyn Pooler, Carol D. Tamparo*  
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This Workbook is part of a dynamic learning system that helps reinforce the essential competencies needed to become a successful, multiskilled medical assistant. It has been completely revised to challenge users to apply the chapter knowledge from Delmar's *Comprehensive Medical Assisting: Administrative and Clinical Competencies*, Third Edition, while employing critical thinking skills. Delmar is a part of Cengage Learning.

About the Author  
Barbara M. Dahl, CMA (AAMA), CPC, served as a faculty member and coordinator of the Medical Assisting Program at Whatcom Community College in Bellingham, Washington, for 20 years. She continues to be an active member of several professional organizations, including the Whatcom County Chapter of Medical Assistants, the Washington State Society of Medical Assistants, the American Association of Medical Assistants (AAMA), and the Washington State Medical Assisting Educators. Dahl is also actively involved in medical management and personnel consulting, curriculum development, and program accreditation advising, as well as advocating for medical assistants to enjoy the right to practice in Washington.  
Wilburta (Billie) Q. Lindh, CMA (AAMA), holds professor emerita status at Highline Community College in Des Moines, Washington, where she served as director and consultant to the Medical Assistant Program. During her tenure at the college, she received the Outstanding Faculty Member of the Year award for 2000. Lindh is a member of the SeaTac Chapter of the American Association of Medical Assistants (AAMA) and has lectured at AAMA seminars and conducted in-service workshops on various topics throughout the country. She is a coauthor of respected textbooks on medical assisting, radiology, and ophthalmology, as well as the medical assistant chapter in the *GUIDE TO CAREERS IN THE HEALTH PROFESSIONS*.  
Marilyn S. Pooler, RN, MEd, RMA(AMT), is a Professor in the Medical Assisting Department at Springfield Technical Community College, Springfield, Massachusetts. Marilyn has taught at Springfield for twenty years and previously served as chair of the Medical Assisting Department. She is on the certifying board of the AAMA task force for test construction and is a member of the executive board of the New England Association of Allied Health Educators. She is also a site surveyor for AAMA, reviewing medical assisting programs at schools and colleges seeking accreditation.  
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