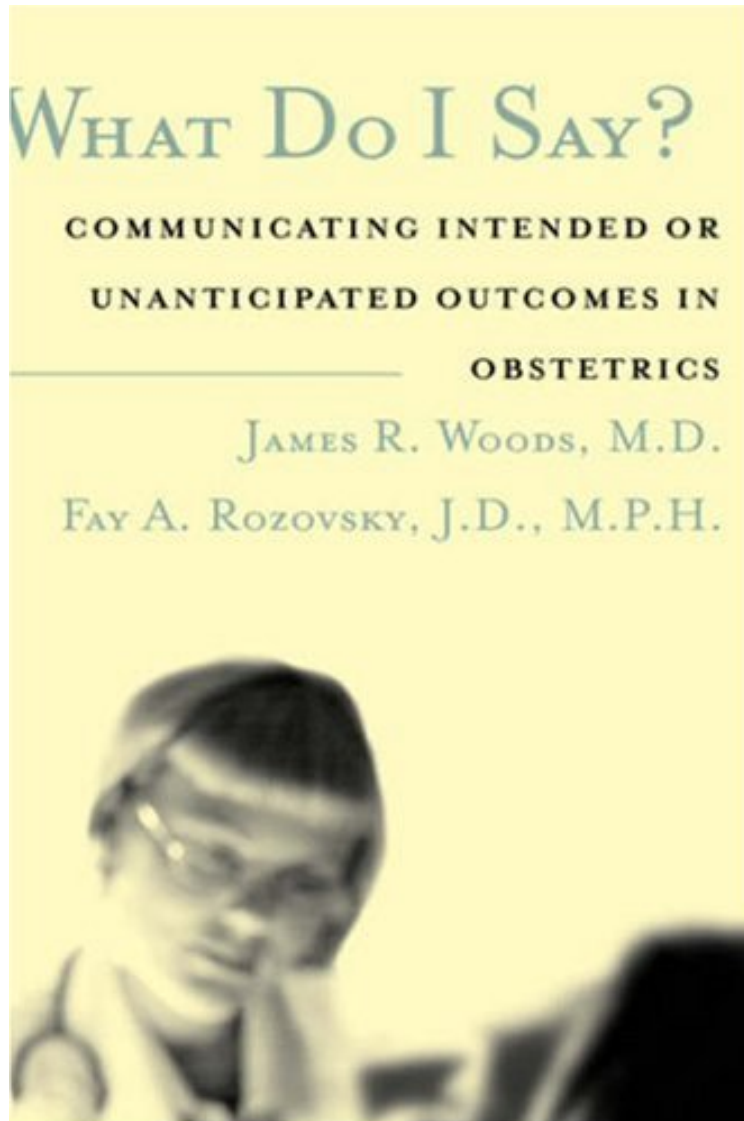


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James R. Woods Jr. MD, Fay A. Rozovsky JD MPH
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could understand the importance of saying a simple "I am sorry", depending on the issue of the problem.

What Do I Say? Communicating Intended or Unanticipated Outcomes in Obstetrics will help physicians and other health care professionals improve their communication skills with patients and their family members. Written by James R. Woods, a perinatologist, and Fay A. Rozovsky, an attorney, risk management consultant, and authority on informed consent, **What Do I Say?** explores how to explain risk to patients, how to obtain patient consent, and how to talk with patients when adverse events occur. **What Do I Say?** is a comprehensive book that Explains consent as a foundation of the caregiver-patient relationship Explains the legal context for disclosing bad news Outlines the practical issues associated with OB consent In addition to the information, research, and practical advice contained in this helpful volume, **What Do I Say?** is filled with useful case examples that can prepare physicians and other health care professionals for handling communications in potentially high-risk situations.

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