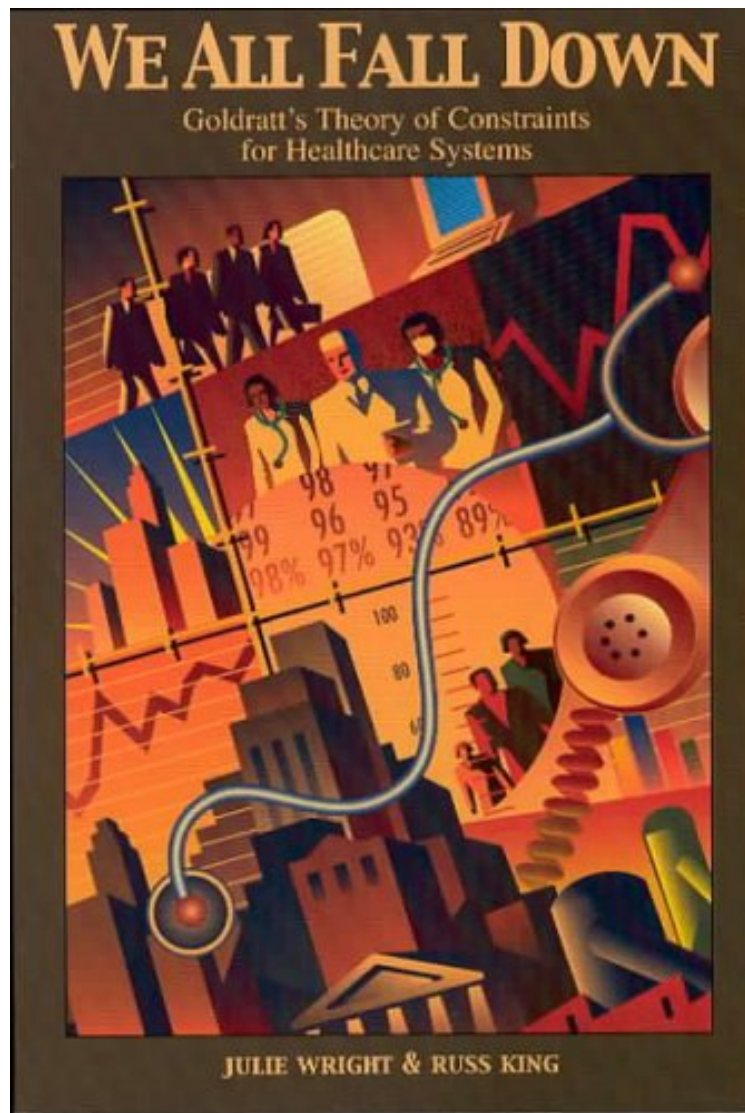


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# We All Fall Down: Goldratt's Theory of Constraints for Healthcare Systems

*Julie Wright, Russ King*

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**Julie Wright, Russ King : We All Fall Down: Goldratt's Theory of Constraints for Healthcare Systems** before purchasing it in order to gauge whether or not it would be worth my time, and all praised We All Fall Down: Goldratt's Theory of Constraints for Healthcare Systems:

0 of 0 people found the following review helpful. Thought provoking book By Laurence T. Baxter We All Fall Down is quite an interesting blend of things you would not expect to see together - novel, technical book and non-profit self-

help guide. At the core, this is a book on Goldratt's Theory of Constraints (TOC). Stylistically the book is an interesting novel (though you wouldn't buy it just for the story). The point of application is the British National Health System, though that's not the sole area for which the concepts will apply. I found it hard to put down, though I'm not sure if that was in anticipation of the story development, seeing how an analysis would turn out, or to learn the next nugget about TOC. What I really liked about the book was the new material that went beyond *The Goal* or *Critical Chain*. Wright gets into several very useful and broadly applicable tools for logical thinking and problem solving. These include the current reality tree and evaporating cloud. I've ordered *Thinking for a Change: Putting the TOC Thinking Processes to Use* (The CRC Press Series on Constraints Management) and *The Logical Thinking Process: A Systems Approach to Complex Problem Solving*. If you have a specific interest you can probably do better with these or other TOC books, but if you're new to the concepts of TOC or want to see it applied to a health care system, you'll find *We All Find Down* interesting. 0 of 0 people found the following review helpful. Getting it right by communicating it right. By DocThe book was an interesting application of the Theory of Constraints, but was very wordy in reference to the points being made (and in comparison to other "business novels" based on ToC. It does apply universally as communication or the lack there of is a common limiting condition in organizations of all types. As the US approaches nationalized medical care, this book can provide an example of pitfalls to avoid when the system is designed and implemented. This was the fastest I have ever read a book, so it did keep my interest. 0 of 0 people found the following review helpful. *We All Fall Down* By gacleader1 Julie Wright and Russ King did an excellent job of demonstrating how many of the tools from the theory of constraints. fit together. Although written from a health care perspective, the information provided was valuable to any industry. Especially useful to me was the clear and concise demonstration of how a current reality tree is constructed and utilized. Another fine aspect of this book is the depiction of human nature and resistance to change within an organization. In the end, I would say reading this has increased my confidence that systems can be changed, and not to be afraid of facing those who are unwilling to accept change. It was written in novel format, and to be honest, the first half of the book did tend to drag on a bit. In the end, it all fit together, and it was obvious that the authors were building a complete view of the current reality; however it would be easy to put the book down in a haste to move forward. Don't put the book down though, it all fits together in the end.

For Beth Seager, dealing with ?fearsome? coworkers and ?fighting fires? has inadvertently become a part of her job description. As a Manager of Admissions for the British National Health Service, Beth is desperate to find a way to free up more beds for sick patients while maintaining her sanity in a volatile work environment. While management continues to implement one faulty plan after another and with no investment dollars in sight, Beth searches for an effective way to improve patient services throughout the healthcare system. Over a series of secret tutoring sessions from her brother in law in the States, and with the help of a tenacious professor and her skeptical husband (a self described venture capitalist with a heart) Beth discovers that it is possible to achieve system wide improvements through the application of Eli Goldratt's Theory of Constraints. Written as a witty and entertaining novel with unforgettable characters, this business book shows you how to apply Eli Goldratt's theories to the healthcare and service industries.