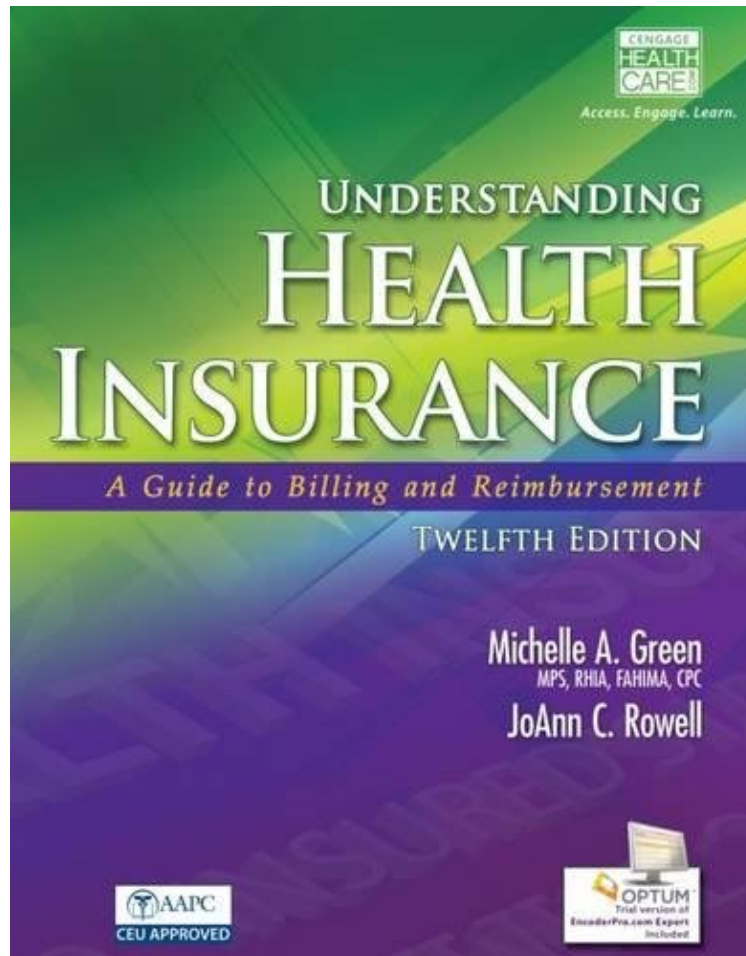


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"I would highly recommend this book as I use it and have used this book for 6 years. It is very well organized, laid out, and explains aspects of the major insurance players very well." Mary M. Cantwell, RHIT, CPC, CPC-I, CPC-H, CPC-P, RMC, Metro Community College, Omaha, NE "It is a great text that thoroughly covers all major topics but provides flexibility for adaptation in any course. Honestly, this is the most thorough textbook I have seen for this area of study, and it is a great resource for anyone entering or already working in this field." - Denise Kearney, CPC, Wayne Community College, Goldsboro, NC From the Publisher NOTE: Access codes are case-sensitive and need to be entered EXACTLY as they appear. About the Author Michelle A. Green, MPS, RHIA, FAHIMA, CPC, is an Adjunct Professor in the Health Information Technology Department at Mohawk Valley Community College, Utica, New York. She also teaches in the Health Information Management Department at Mount Wachusett Community College, Gardner, Massachusetts. Ms. Green held the position of SUNY Distinguished Teaching Professor in the Physical and Life Sciences Department at the State University of New York, College of Technology, Alfred, from 1984 through 2016. An active member of the American Academy of Professional Coders (AAPC) and American Health Information Management Association (AHIMA), Ms. Green has been recognized both for her excellence in teaching and for her significant contributions to the Health Information Management profession. She has earned numerous awards, including the State University of New York Chancellor's Award for Excellence in Teaching, Alfred State College's Alumni Association Teacher of the Year, Who's Who Among America's Teachers, and the FORE Triumph Educator Award from the AHIMA. Ms. Green is a Registered Health Information Administrator (RHIA), a Fellow of the American Health Information Management Association (FAHIMA), and a Certified Procedural Coder (CPC). She earned a BS from Daemen College and an MPS degree from Alfred University. Ms. Green has authored three successful books related to coding and health information management.