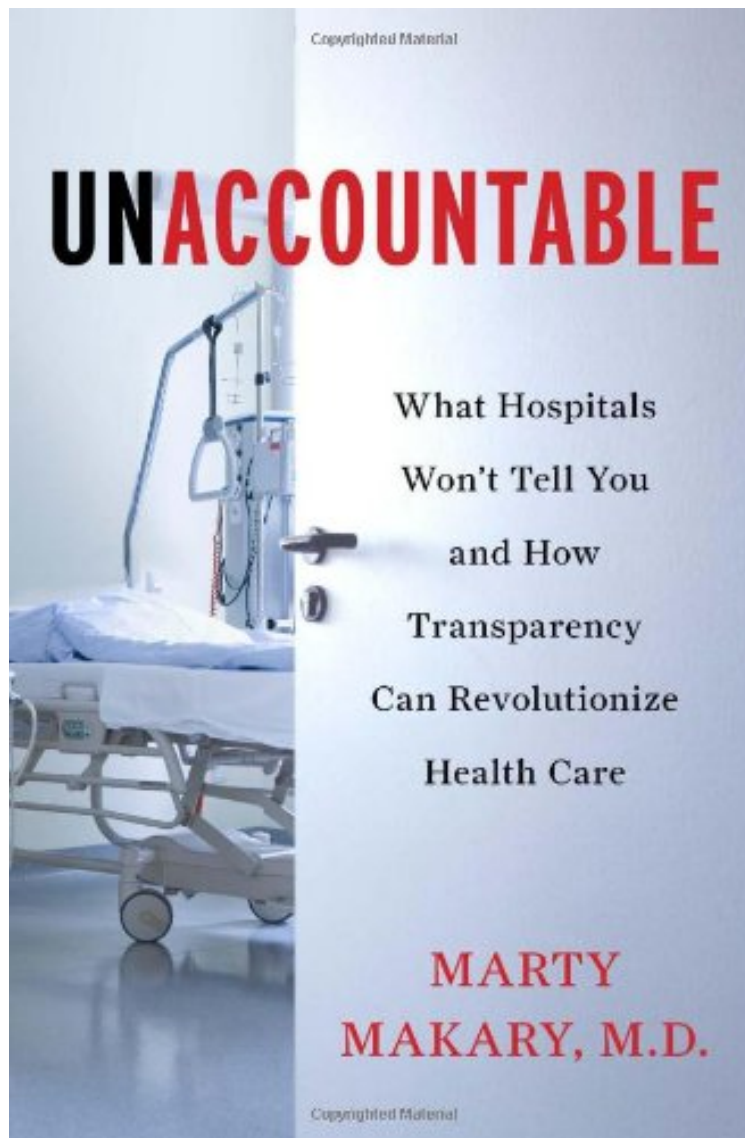


[Free pdf] Unaccountable: What Hospitals Won't Tell You and How Transparency Can Revolutionize Health Care

Unaccountable: What Hospitals Won't Tell You and How Transparency Can Revolutionize Health Care

Marty Makary

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Marty Makary : Unaccountable: What Hospitals Won't Tell You and How Transparency Can Revolutionize Health Care before purchasing it in order to gage whether or not it would be worth my time, and all praised Unaccountable: What Hospitals Won't Tell You and How Transparency Can Revolutionize Health Care:

3 of 3 people found the following review helpful. There is no profession where everyone is perfect, or trying to beBy

CustomerFrightening and very real. For one who works in the medical field, unfortunately I have to admit that most of what Martin Makary writes here is totally true. The problem is, however, much more complicated than what he presents. If I asked nurses if they knew a nurse who shouldn't be in the field, or teachers, or nursing assistants, or lawyers, I'm sure the answer would be the same. There is no profession where everyone is perfect, or trying to be. And so it is true that there are unscrupulous doctors practicing medicine. It is also true that there is very little control of them - they do not have a "head nurse" to answer to, as we do in nursing. But I personally believe that many of our problems in the medical field stem from the fact that most of us are massively overworked, so that errors occur as a result of this. If less money were spent on fat executives, which he mentions in his book, and more went to employ more staff to actually care for the patients, things might look better!Whatever...a good book, which I would recommend.1 of 1 people found the following review helpful. Why is transparency so difficult?By Frederick S. SouthwickThis insider view of surgeons is all too accurate and everyone in the medical field should be ashamed. We need to police our own, but how do we accomplish this task without creating a civil war? We need to design systems that reward the right behavior and create environments that effectively prevent human error. Mistake proofing to assure that human errors never reach patients, designing standard work protocols and efficient value streams, training everyone to work in effective teams, encouraging leaders who promote change, and utilizing the campaign approaches of successful revolutionaries and politicians to change culture are critical elements for fixing healthcare delivery. And as Unaccountable emphasizes we need to keep score and the score must be shared with our patients.5 of 5 people found the following review helpful. A rare look behind the curtain of secrecy and intimidation in the Medical community.By Vincent J. Quatrini, Jr.A rare look behind the code of Omerta and the arrogance of position and power and big business. He provides the consumer with tools and talking points that need to become mainstream before the shameful level of error and indifference to individual dignity change.I am an attorney. I was very disappointed in the author's cursory and trite treatment of the role of the legal profession and the civil justice system on this critical topic. He should have interviewed judges, attorneys, and victims of malpractice and incorporated their nightmares into the story so that the public has a balanced view of the legal system vis a vis medical errors. Instead, he mouthed the same old myths and misinformation that the AMA and local medical societies and the Chamber use to close the courthouse doors to the very victims the author recounts throughout the book.Dr. Hodad and Dr. Shrek would be out of the practice of medicine if their mistakes were laid out to a jury of informed consumers.

Dr. Marty Makary is co-developer of the life-saving checklist outlined in Atul Gawande's bestselling *The Checklist Manifesto*. As a busy surgeon who has worked in many of the best hospitals in the nation, he can testify to the amazing power of modern medicine to cure. But he's also been a witness to a medical culture that routinely leaves surgical sponges inside patients, amputates the wrong limbs, and overdoses children because of sloppy handwriting. Over the last ten years, neither error rates nor costs have come down, despite scientific progress and efforts to curb expenses. Why? To patients, the healthcare system is a black box. Doctors and hospitals are unaccountable, and the lack of transparency leaves both bad doctors and systemic flaws unchecked. Patients need to know more of what healthcare workers know, so they can make informed choices. Accountability in healthcare would expose dangerous doctors, reward good performance, and force positive change nationally, using the power of the free market. *Unaccountable* is a powerful, no-nonsense, non-partisan diagnosis for healing our hospitals and reforming our broken healthcare system.

ldquo;A startling revelation of the dysfunction deeply embedded in the very culture of American medical practice, problems that health care reform scarcely begins to address.rdquo; Peter Boyer, senior correspondent for Newsweekldquo;A searing indictment from the inside, arguing that the modern health-care industry, unlike almost every other, doesn't disclose its performance or pricing practices to the public and keeps under wraps information about mistakes and substandard quality.rdquo; Laura Landro, *The Wall Street Journal*ldquo;Makary's diagnosis is dangerous, damaging secrecy; his therapy is radical transparencyhellip;. [Makary's] argument is powerfulhellip;. [he] makes a strong case that the system we have is a disaster for patients.rdquo; Trine Tsouderos, *Chicago Tribune* Printers Rowldquo;A very readable, thought-provoking book that will be of interest to health-care consumers, providers, and legislators. The problems pointed out and the solutions suggested deserve to be part of a national discussion.rdquo; Richard Maxwell, Porter Adventist Hospital Library, Denver, *Library Journal*ldquo;Makary's book makes it perfectly clear that data transparency not only allows people to make informed decisions about their health but also nudges hospitals and physicians to be more vigilant and efficient.rdquo; Tony Miksanek, *Booklist*ldquo;You will be a wiser health consumer for reading this book.rdquo; Michael E Johns, M.D., Chancellor, Emory Universityldquo;This thought-provoking guide from a leader in the field is a must-read for M.D.s, and an eye-opener for the rest of us.rdquo; Publishers Weeklyldquo;Unaccountable is a gripping story about what's wrong with the American healthcare system and what we might do to make it better.rdquo; Peter Pronovost MD, PhD, Executive Vice-President, Johns Hopkins Hospitalldquo;Every once in a while a book comes along that rocks the foundations of an established order that's seriously in need of being shaken. The modern American hospital is that establishment and Unaccountable is that book.rdquo; Shannon Brownlee, author of *Overtreated*ldquo;A galvanizing book full of

shocking truths about the current state of health care.” Kirkus sAbout the AuthorMarty Makary, M.D., M.P.H. is a surgeon at Johns Hopkins Hospital and a professor of Health Policy at the Johns Hopkins School of Public Health. He is a regular medical commentator for CNN and FOX News, and appears weekly on a wide variety of programs to discuss health topics. Most recently he appeared on FOX News Reporting: BEWARE! DANGER AT THE DOCTOR. He is a leading patient-safety researcher and led the World Health Organization effort to develop ways to measure healthcare quality. He tweets @DrMartyMD.