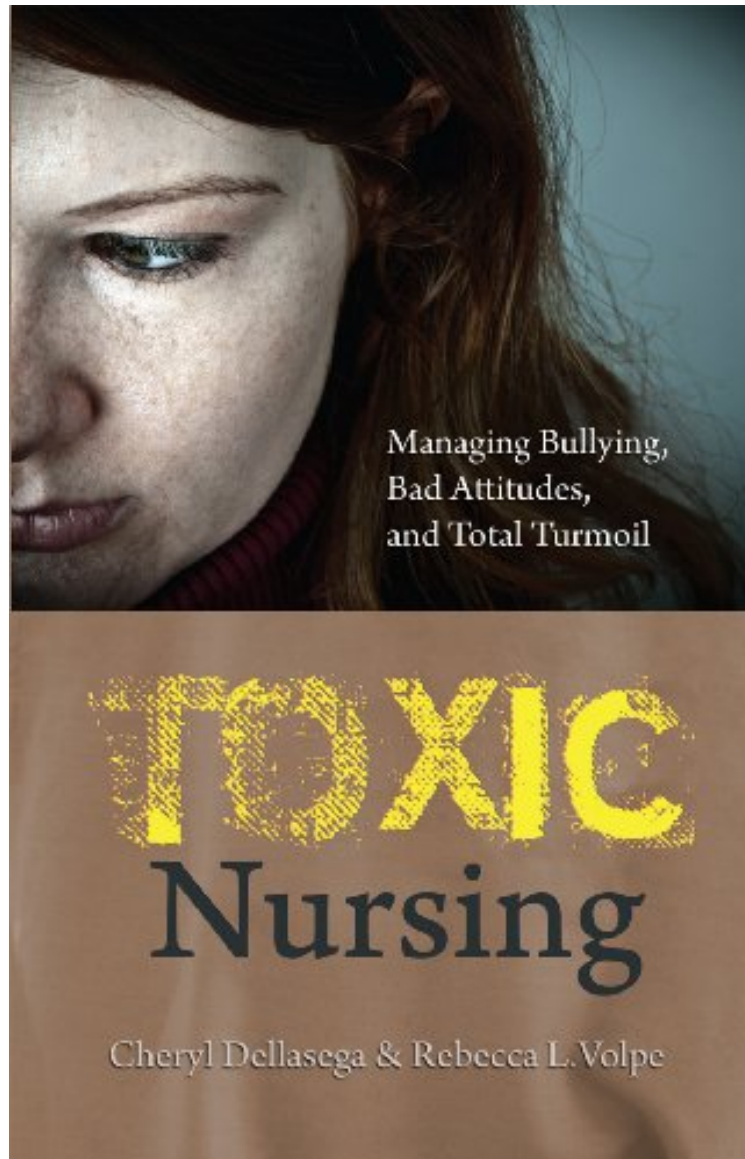


(Download) Toxic Nursing : Managing Bullying, Bad Attitudes, and Total Turmoil

# Toxic Nursing : Managing Bullying, Bad Attitudes, and Total Turmoil

*Cheryl Dellasega, Rebecca L. Volpe*

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Nurse Managers and nurse administrators at all levels are frequently confronted by the need to manage employee issues arising from interpersonal relationships. These include: conflict (relational Aggression or covert bullying), cynicism (negative work attitudes), and calamity (drama and overt antagonism). As a much needed follow up to *When Nurses Hurt Nurses* (STTI, 2011), this book offers numerous concrete strategies for common employee challenges that nurse supervisors face.

About the Author Cheryl Dellasega, PhD, RN, CRNP, author of *When Nurses Hurt Nurses* (Sigma Theta Tau International, 2011) and *Mean Girls Grown Up* (Wiley, 2005), *Girl Wars* (Simon Schuster, 2003), and *Surviving Ophelia* (Perseus, 2001), is a professor of humanities in the College of Medicine and professor of women's studies at The Pennsylvania State University. As the founder of Club and Camp Ophelia, she has helped girls confront and overcome relational aggression. She has worked clinically as a nurse practitioner and is an international expert on family relationships. Rebecca L. Volpe, PhD, is an Assistant Professor in the Department of Humanities at the Pennsylvania State College of Medicine, as well as the Coordinator of the Clinical Ethics Consultation Service for the Penn State Hershey Medical Center. Dr. Volpe earned her PhD from Saint Louis University's Center for Health Care Ethics and then went on to complete a Clinical Ethics Fellowship at California Pacific Medical Center.