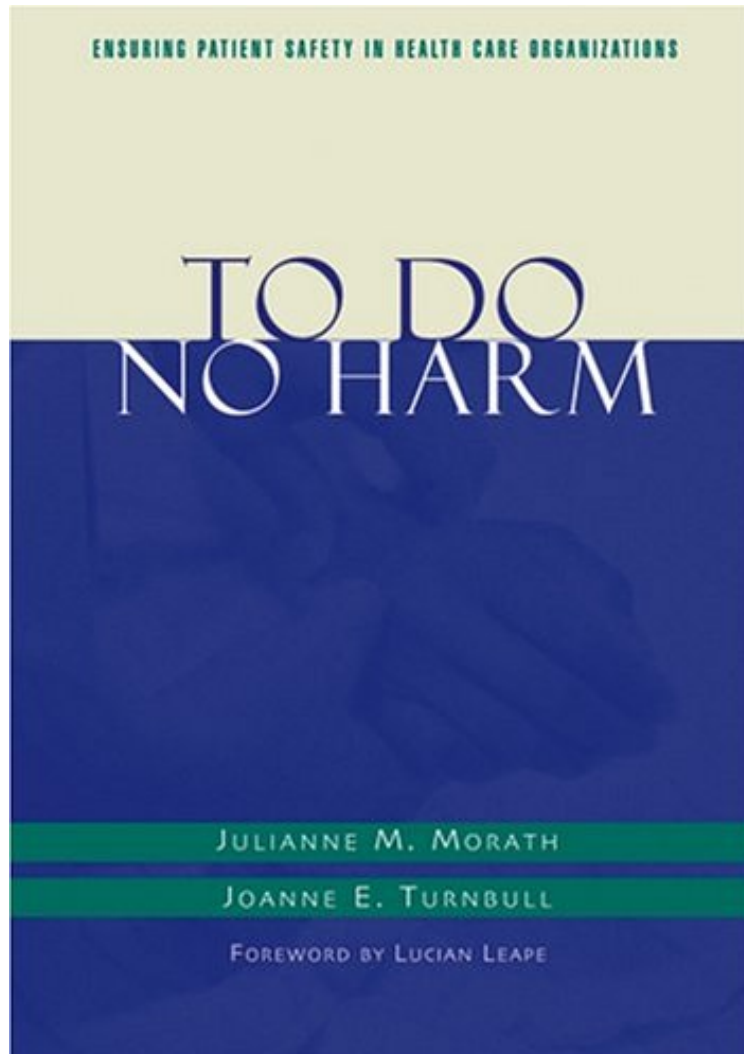


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To Do No Harm: Ensuring Patient Safety in Health Care Organizations (J-B AHA Press)

Julianne M. Morath RN MS, Joanne E. Turnbull PHD
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Julianne M. Morath RN MS, Joanne E. Turnbull PHD : To Do No Harm: Ensuring Patient Safety in Health Care Organizations (J-B AHA Press) before purchasing it in order to gage whether or not it would be worth my time, and all praised To Do No Harm: Ensuring Patient Safety in Health Care Organizations (J-B AHA Press):

With this important resource, health care leaders from the board room to the point-of-care can learn how to apply the science of safe and best practices from industry to healthcare by changing leadership practices, models of service

delivery, and methods of communication.

"Throughout their careers, Morath and Turnbull have displayed rare leadership and courage in transforming patient safety theory and research into meaningful strategies and tactics. They now share their wisdom in this practical, provocative, and compassionate book which is destined to be the classic in the field." --Donald M. Berwick, president and CEO, Institute for Healthcare Improvement "Julie Morath and Joanne Turnbull's great achievement has been to take the ideas and research underlying patient safety and use them to produce real changes for patients and families. Their approach is resolutely practical yet underpinned by a deep understanding of both the complexity and the magnitude of the challenge of safe health care. This book tells you how they created that elusive safety culture, how others can do it, and, above all, that it can and should be done." Charles Vincent, Professor of Clinical Safety Research, Imperial College, London "If you buy one book on patient safety, this should be it. The authors have created a valuable and readable handbook that serves as a guide for anyone who wishes to understand the issues of patient safety and what to do about them. By focusing on core principles and basic techniques for assessing patient safety and making change, the authors provide an enduring framework enriched with specific solutions and best practices. The last chapter, a summary of lessons and perspectives, is reason alone to buy this book." --David Lawrence, former chairman and CEO, Kaiser Foundation Health Plan and Hospitals and member, IOM Committee for "To Err is Human" and "Crossing the Quality Chasm" reports. "This practical guide provides informed steps and directions to this diverse group of humans whom we count on to deliver high quality and safe care to all of society.",br --Henri R. Manasse, executive vice president and CEO, American Society of Health-System Pharmacists "Nurses have firsthand experience with institutions that don't value safety, as they are targets of the blame game when preventable errors occur and they live with the pain of witnessing patients die or become injured unnecessarily. But there is simply no reason for nurses or others in health care to tolerate unsafe institutions anymore. I urge every nurse to read this important, well-written book and give it to boards of trustees and executives as a mandate for them to lead the way in ensuring that the patients in their charge are in safe hands." --Diana J. Mason, RN, PhD, FAAN, editor-in-chief, American Journal of Nursing
From the Back Cover
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About the Author
Julianne M. Morath is the chief operating officer and vice president of care delivery of Children's Hospitals and Clinics in Minneapolis - St. Paul, Minnesota. She is a board member of the National Patient Safety Foundation in Chicago, Illinois. Joanne E. Turnbull, RN, MS, is a well-known writer and speaker on the subject of patient safety. Until 2001 she was the executive director of the National Patient Safety Foundation.