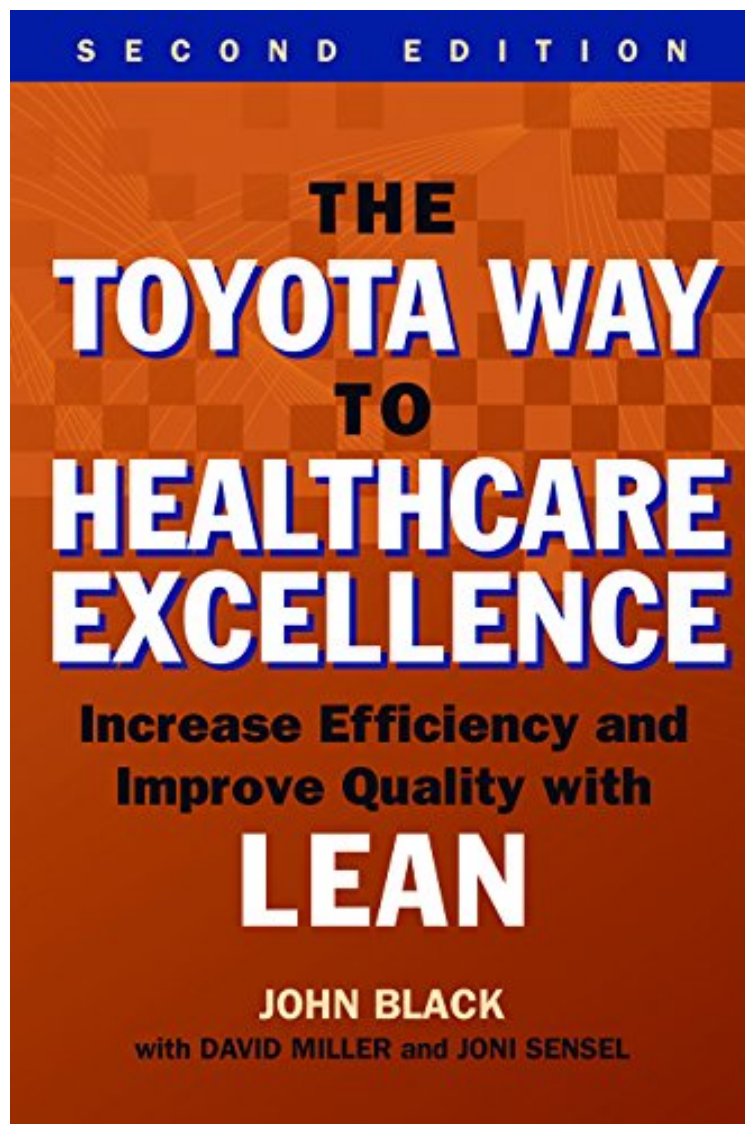


(Read download) The Toyota Way to Healthcare Excellence: Increase Efficiency and Improve Quality With Lean (ACHE Management Series)

The Toyota Way to Healthcare Excellence: Increase Efficiency and Improve Quality With Lean (ACHE Management Series)

John Black, David Miller, Joni Sensel
audiobook / *ebooks / Download PDF / ePub / DOC



 Download

 Read Online

#911956 in Books 2016-03-30Original language:English 8.75 x 6.00 x 1.251, #File Name: 1567937829530 pages | File size: 72.Mb

John Black, David Miller, Joni Sensel : The Toyota Way to Healthcare Excellence: Increase Efficiency and Improve Quality With Lean (ACHE Management Series) before purchasing it in order to gage whether or not it would be worth my time, and all praised The Toyota Way to Healthcare Excellence: Increase Efficiency and Improve Quality With Lean (ACHE Management Series):

1 of 2 people found the following review helpful. Useful for future projects
By AveryHI appreciated the clarity and practicality of this book—very useful for future projects. Will be keeping it on my bookshelf for my future work in public health. I can see how these methods can be translated to increase efficiency for any healthcare project, very important in the public health world where we often work within grant budgets.
Avery, MPH candidate
1 of 2 people found the following review helpful. Good read
By sally h estep
Promptness
2 of 2 people found the following review helpful. LEAN WISDOM, delivered right to you! Health-care guru ...
By Jinpa
LEAN WISDOM, delivered right to you! Health-care guru John Black is a pioneer in Lean Operations. His lifetime of experience and strength with Lean are laid out in this book. His expert views will introduce you to Real-life examples of how amazingly well Lean Works in healthcare and convey the remarkable results you can expect when you put the Lean infrastructure in place. This book will also show you how to start Lean in your organization, bring others on board and answer your questions about applying Lean. The book is structured in a clear and engaging manner with chapters on major themes of how to increase efficiency and improve quality. I have no doubt that this book will prove popular and convincing to many readers.

The Toyota Production System model, or Lean, originated in manufacturing but has since emerged as a powerful tool for providing safe, compassionate, error-free healthcare. This book examines trailblazing work in several organizations that committed to applying Lean principles and processes in a new environment, and it shares the insights of leaders who credit Lean with dramatically improving their operations and outcomes. This book explains what Lean is, how it works, and how it can benefit your organization. The implementation of Lean can increase patient and staff satisfaction; improve patient care; cut waste, clutter, and confusion; eliminate errors that result in patient and staff harm; lower costs; raise profitability; and enhance your organization's reputation. This new edition explores how Lean can transform healthcare at any level. Four new chapters describe the implementation of Lean in the healthcare system of Saskatchewan, Canada a province that employs more than 40,000 healthcare workers to serve a population of 1.13 million people scattered over 251,900 square miles. The authors share numerous lessons learned from launching such a large-scale improvement effort, addressing such issues as overcoming resistance to change and engaging patients and care providers in the implementation. No organization is too big to tackle a Lean transformation: The bigger the system being improved, the larger the potential gains. In addition, a new epilogue presents an update on previous cases and shares the perspectives of three leaders looking back on their implementations, considering long-term success, and offering their most seasoned advice.

About the Author
John Black, in his career with the Boeing Company, was the first to introduce the ideas of quality gurus Dr. W. Edwards Deming and Dr. Joseph Juran to the company. He went on to gain management's commitment to the Toyota Production System (Lean). Since retiring from Boeing and founding his own consulting firm, John Black and Associates, Black has developed broad experience helping healthcare organizations implement Lean operations. Clients include Virginia Mason Medical Center in Seattle, Park Nicollet Health Services in Minneapolis, Premera Blue Cross of Mountlake Terrace, Washington, and the entire province of Saskatchewan, Canada. Black's first book, *A World Class Production System*, was updated and greatly expanded in 2008 to reflect his additional decade of experience with the concepts and clients successfully executing them. The first edition of *The Toyota Way to Healthcare Excellence* (2008) gained a global readership, and Black frequently speaks at international healthcare and continuous improvement events. David Miller is a former executive speechwriter and communications director at a Fortune 500 firm. He also has published two novels and numerous articles for corporate and non-corporate publications.