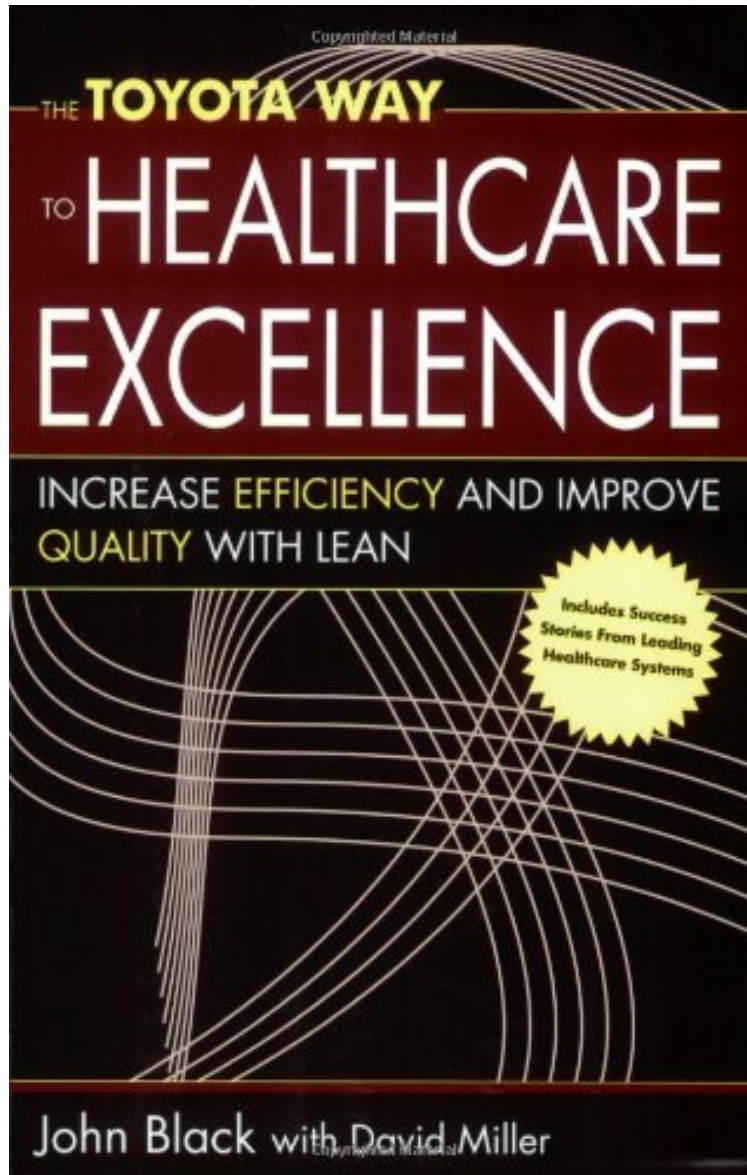


[Ebook free] The Toyota Way to Healthcare Excellence: Increase Efficiency and Improve Quality with Lean (ACHE Management)

The Toyota Way to Healthcare Excellence: Increase Efficiency and Improve Quality with Lean (ACHE Management)

John R. Black

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John R. Black : The Toyota Way to Healthcare Excellence: Increase Efficiency and Improve Quality with Lean (ACHE Management) before purchasing it in order to gage whether or not it would be worth my time, and all praised The Toyota Way to Healthcare Excellence: Increase Efficiency and Improve Quality with Lean (ACHE

Management):

3 of 3 people found the following review helpful. Lean is not just for manufacturing!
By Dianna Davis
As a nursing healthcare administrator who was at Virginia Mason when the Toyota Production System (TPS) was first introduced in 2002 and was in the first group of 7 leaders to be certified in Lean, I can honestly say this is a fair and accurate account of what it takes to become a Lean healthcare organization.
John Black, prior Boeing engineer and expert in Lean, first introduced Lean to Virginia Mason, under the tutelage of Senesis Nakao and Iwata. "Lean is not for the faint of heart" is saying it mildly and success will come as a result of a top-down (and everybody in) initiative. I know personally the amount of work that was required to start Lean in healthcare and at times John Black was more like a drill sergeant than an engineer, but it paid off, and I am personally indebted to him for that rich experience. Having the Japanese senseis on site was absolutely invaluable!
Don't be surprised if you start out as a "concrete-head" (I know I did) meaning you don't believe lean manufacturing can cross over to healthcare (patients aren't cars)...but as I say in my lean lectures, "We in healthcare want what Toyota wants...safety, efficiency, and quality"...it's as simple as that.
0 of 0 people found the following review helpful. Five Stars
By Jasmine Ahuja
Loved the notes that were in it and it was a good read
1 of 1 people found the following review helpful. Five Stars
By Tom Lawless
Great book

The Toyota Production System model, or Lean, is not new. It has been successfully used in manufacturing companies for decades and is now making dramatic improvements in healthcare institutions as well. This straightforward guide explains what Lean is, how it works, and how to implement the strategy at your organization. What do the production of cars and the care of patients have in common? In both cases, the goal is to deliver high-quality, error-free results. Lean is a proven strategy for providing safe, hassle-free, and cost-effective care. Learn from success stories from healthcare organizations. Real-life examples illustrate how well Lean works. These accounts will help you gain a sense of what is involved in implementing Lean in healthcare. How do you get an organization to adopt Lean as its improvement strategy? How do you bring people on board? How do you put the Lean infrastructure in place? How do you even start? These stories will answer your questions about applying Lean, and perhaps most important, convey the remarkable results you can expect.

About the Author
John Black was a pioneer of Lean Operations at The Boeing Company. His ideas also paved the way for the Boeing 737 moving assembly line, the world's first for a jet aircraft. Since retiring from Boeing and founding his own consulting firm, John Black and Associates, Black has developed broad experience helping healthcare organizations implement Lean operations. David Miller is a former executive speechwriter and communications director at a Fortune 500 company. He also has published two novels and numerous articles for corporate and non-corporate publications.