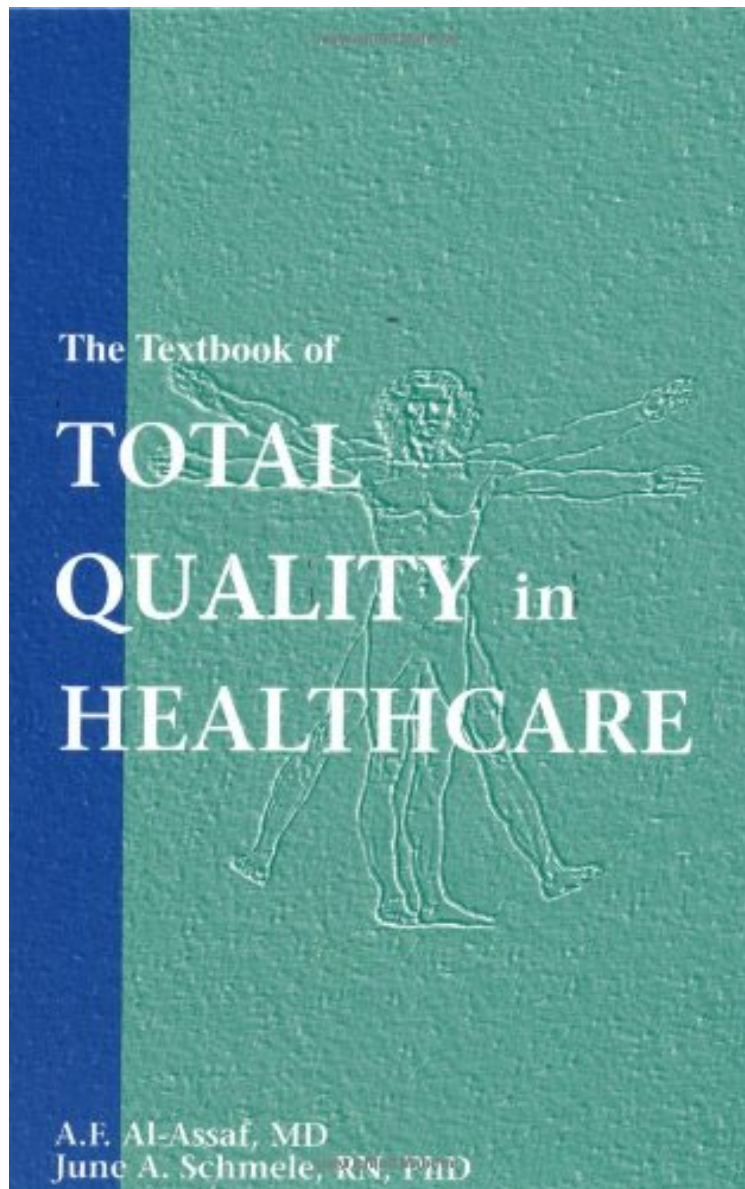


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# The Textbook of Total Quality in Healthcare

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