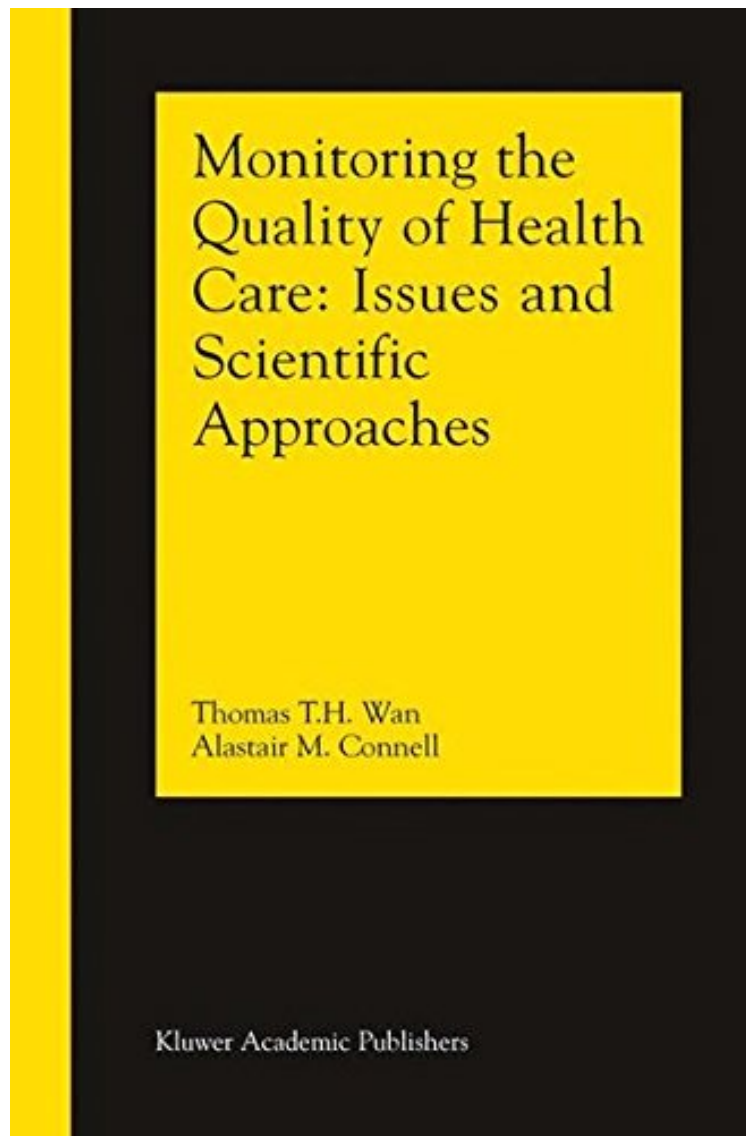


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Monitoring the Quality of Health Care: Issues and Scientific Approaches

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