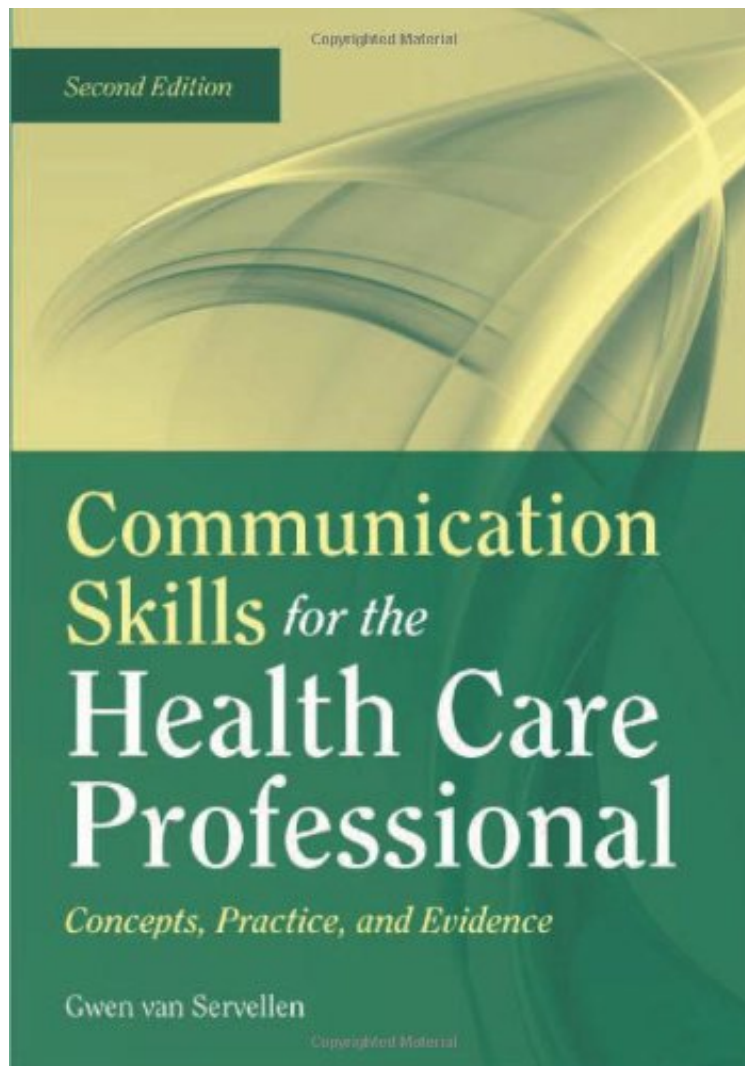


(Read download) Communication Skills For The Health Care Professional: Concepts, Practice, And Evidence

Communication Skills For The Health Care Professional: Concepts, Practice, And Evidence

Gwen van Servellen

DOC | *audiobook | ebooks | Download PDF | ePub



#181106 in Books Jones Bartlett Learning 2008-09-23Original language:EnglishPDF # 1 10.00 x 1.05 x 7.011, 2.00 #File Name: 0763755575485 pages | File size: 50.Mb

Gwen van Servellen : Communication Skills For The Health Care Professional: Concepts, Practice, And Evidence before purchasing it in order to gage whether or not it would be worth my time, and all praised Communication Skills For The Health Care Professional: Concepts, Practice, And Evidence:

0 of 0 people found the following review helpful. I'd love to send this back and get a more acceptable ...By Jennifer LewisThis book is falling apart with loose pages/pages falling out. The binding is falling apart, thus, I'm assuming

while in use more pages will fall out. I'd love to send this back and get a more acceptable book, but I'm not sure the channels I need to go through to get that done. 2 of 2 people found the following review helpful. School Text By Jamy Valadez This textbook was well written and had real-time information that will be useful to me as I pursue my degree in Health Human Services. It covers a broad range of topics including patient-centered care, use of the internet and and communicating with patients with low literacy. For me, making health care understandable and treating diverse populations will most likely be the avenue I take when I make my career change. 0 of 0 people found the following review helpful. Five Stars By Jenica OGreat

Communication Skills for the Health Care Professional is the first text of its kind to address the connection between communication practices and quality patient care outcomes. It provides future and practicing patient caregivers in all specialties and services with basic communication knowledge and skills and is an invaluable resource for those in administrative functions as well. The Second Edition is a thorough revision that features five all new chapters covering: communicating with patients with low literacy; health communications and quality care; health communications to enhance behavioral change; the internet and communications between patient and provider; altering systems of care and implications for health care communications. Features: Provides a psychosocial and physiologic contextual background for understanding sensual development and verbal and nonverbal expression. Teaches communication skills one at a time allowing for contiguous mastery over a set of therapeutic interventions. Includes an extensive glossary of terms and list of references including websites and resources available to enhance student learning. Is accompanied by online instructor resources including an instructors manual and PowerPoint lecture slides. New to the Second Edition: New chapter on Communicating with Patients with Low Literacy Four new chapters on expectations for health care communications, evidence for quality and behavioral change All chapters have been revised and updated Updated resources New tables Up-to-date evidence Instructor's Resources - Coming Soon: Instructor's Manual PowerPoint Lecture Slides Click here to access our transition guide and make changing your course materials from the first edition to the second edition as easy as possible!