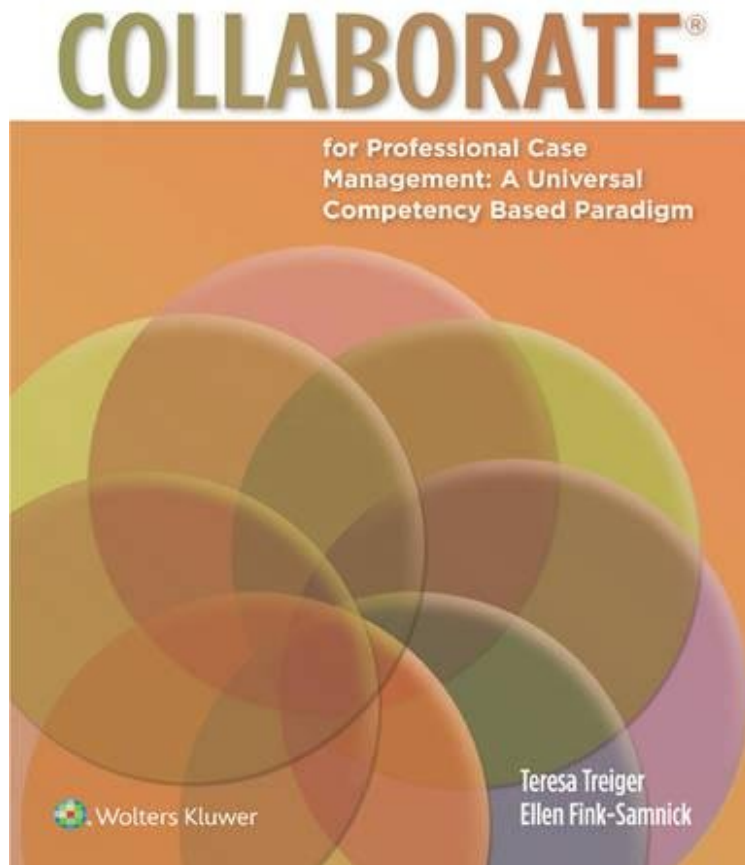


COLLABORATE(R) for Professional Case Management: A Universal Competency-Based Paradigm

*Teresa M. Treiger RN-BC MA CHCQM-CM/TOC , Ellen Fink-Samnack MSW ACSW LCSW CCM CRP
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Teresa M. Treiger RN-BC MA CHCQM-CM/TOC , Ellen Fink-Samnack MSW ACSW LCSW CCM CRP :
COLLABORATE(R) for Professional Case Management: A Universal Competency-Based Paradigm before
purchasing it in order to gage whether or not it would be worth my time, and all praised COLLABORATE(R) for
Professional Case Management: A Universal Competency-Based Paradigm:

5 of 5 people found the following review helpful. The authors of COLLABORATE have done an excellent job in sharing their collective practical knowledgeBy CustomerCase management and interprofessional collaboration and cooperation have recently become integral to care delivery regardless of the healthcare setting. These have proven to add value to the consumer of healthcare services and to the professionals responsible for care provision. despite the popularity of case management, involved care providers continue to learn what case management is on-the-job. The authors of COLLABORATE have done an excellent job in sharing their collective practical knowledge, wisdom, and

experience in an easy to read and apply textbook that can be used by the diverse healthcare and case management professionals. This textbook highlights the essential aspects of the fundamental structure, processes, and outcomes characteristics of case management practice; its history and roots; and its relationships to care coordination and transitions of care. COLLABORATE also provides a competency-based approach to the development of the case manager's role; a topic that is not commonly deliberated in the literature. The list of competencies addressed in COLLABORATE is comprehensive and the practical tools shared on each competency makes their applicability in practice easily manageable. COLLABORATE succeeds in offering a "go to" guide to case managers and other healthcare professionals interested in or are struggling with the practice. The value of this textbook is broad; it is essential for academic programs which aim to prepare future case managers. It also is equally important in the practice settings - use for orientation of those new to the role, in that it assists case managers in acquiring necessary knowledge, skills and competencies for better patient care outcomes. Additionally, it is a MUST read for case management leaders who may be struggling in transforming or advancing their programs. Without a doubt COLLABORATE supports the professional practice of case managers and their colleagues the various members of the interprofessional healthcare teams. Congratulations to these trusted and credible authors for delivering a textbook that is a MUST HAVE for any case manager for years to come!

Hussein M. Tahan, PhD, RNC
Case Management Author, Researcher, Evaluator, and Consultant
4 of 4 people found the following review helpful. A very timely resource!

By Chriss L. Wheeler
COLLABORATE does great job of defining who a Professional Case Manager is. The authors have identified the challenges in transitioning a bedside nurse or social worker into the practice of case management. It offers practical solutions with awesome resources. This book will assist any organization or individual toward a solid outcome based Case Management program or practice. The authors are to be commended on job well done.

Chriss Wheeler, RN, MSN, CCM
Partner Innovative Care Consultants, LLC
4 of 4 people found the following review helpful. Excellent Resource!!!!

By Sarah M. Clark
The Collaborate Model described in this excellent reference has been much needed as we work toward legislation defining the profession of Case Management. The Collaborate model outlines and stresses the importance of the dyad of Registered Nurse and Masters prepared Social Worker. Our organization will be using it as we rewrite our competency based orientation program. Great job Terri and Ellen taking our profession to the next level!

COLLABORATE is the professional case manager's guide to the implementation of a competency-based practice - an approach vital to high quality and cost-effective patient care. This practical book identifies and defines the categories of competence that drive positive outcomes for the patient, organization, and - most importantly - for the case manager. The book is presented in four sections that

About the Author
Teresa M. Treiger RN-BC, MA, CHCQM-CM/TOC, CCM
is a thought leader inspiring Conscious Case Management practice across the health care continuum. With decades of health care industry experience, Teresa is a respected expert in care coordination and professional case management practice. She is a prolific author with over fifty journal and magazine articles to her credit in addition to her contributions to a number of white papers and books. She is a featured columnist in Professional Case Management's Heartbeat of Case Management. Treiger is currently a Registered Nurse and a Principal with Ascent Care Management, LLC in Quincy, Massachusetts.